

Objectives

- ➡ Identify differences in individual vs. team efforts
- ➡ Share the advantages of teamwork and cooperation for yourself, your NWT, and Marconi
- ➡ Evaluate the challenges teams face as they grow and develop
- ➡ Participate in team development activities

| Advantages of Teamwork | | |
|------------------------|----------------|------------|
| For Myself... | For my Team... | For RMW... |
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Stages of Team Development



1. Getting Started

What the Team is doing...

- ◆ Getting to know the task and the team members
- ◆ Learning each other's skills & expectations
- ◆ Testing each other's commitment & attitude

What you're feeling...

- ◆ Excited about being part of something new
- ◆ Anxious about the goals and what it takes to achieve them
- ◆ Suspicious about what's expected of you

2. Going in Circles

What the Team is doing...

- ◆ Setting unrealistic goals
- ◆ Relying on only 1-2 individual's ideas
- ◆ Not making much progress
- ◆ Focusing on the task/goal...need to balance the "how" to get it done

What you're feeling...

- ◆ Frustrated that progress isn't being made
- ◆ Angry that ideas are criticized/ignored
- ◆ Impatient with members who don't pull their weight



3. Getting on Course

What the Team is doing...

- ◆ Having some difficulty, but making progress
- ◆ Using each other's ideas
- ◆ Giving & receiving constructive feedback
- ◆ Following team norms & expectations

What you're feeling...

- ◆ Respect for other members' needs/capabilities
- ◆ Relief that the team is making progress
- ◆ A growing sense of trust
- ◆ Increasingly comfortable working together

4. Full Speed Ahead

What the Team is doing...

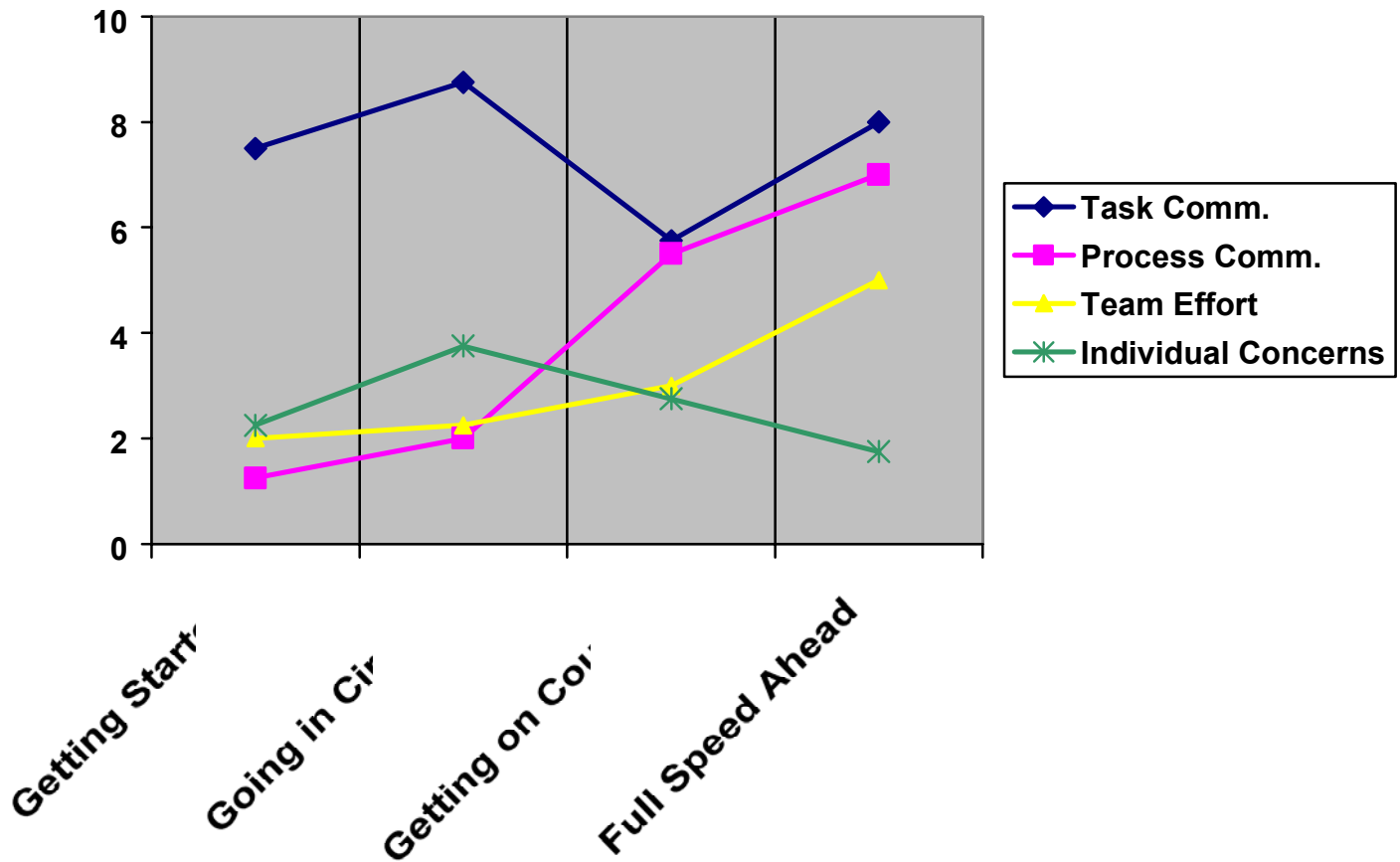
- ◆ Making progress toward the goal with efficiency
- ◆ Working together to problem solve
- ◆ Using feedback to make changes
- ◆ Continuously improving

What you're feeling...

- ◆ Pride in your work
- ◆ Excited about being part of the team
- ◆ Enjoyment of working together
- ◆ Fully committed to the team



Evolution of a Team



Team Success Factors

- ☑ **Purpose**
→ Direction, identify, focus
- ☑ **Process**
→ Actions, procedures/operation that help the team
- ☑ **Communication**
→ Encouraging cooperation, promoting improvement, resolving conflict
- ☑ **Involvement**
→ Asking for help, offering suggestions, volunteering, participating
- ☑ **Commitment**
→ Willingness to give 100% effort to team processes
- ☑ **Trust**
→ Take risks, try new ideas, take greater initiative



Team Commitment...

I commit to being a full participant on my Natural Work Team by...

My Teammates commit to being full participants by...

| Name | Commitment |
|-------------|-------------------|
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