

## Natural Work Team Recommendations

*The following is a list of recommendations in the areas of training and recognition of team successes to support the Natural Work Teams as they are being developed and then to support further accomplishments and learning.*

### Training to Support Team Development:

- Competitive Challenge, the need to change and the Marconi Way...
- Team member expectations, team building and the team process
- Continuous Improvement process, problem solving techniques and meeting management
- 5S Housekeeping and Safety systems
- Job Skills training

### Subsequent Training to Support Further Learning:

- Quality 101 including quality policy, standards and the three customer model
- Product education – what are we making and how is it used
- Engineering documentation and how to access, read and use
- Inventory control

### Natural Work Team Recognition:

- Provide gift certificates for each team member when a team meets an objective in the Continuous Improvement process.
- *Recommendation...Re-communicate the ProFormance system guidelines to clarify the system. May also want to include levels of participation and recognition as well.*