

Priority Sponsor:
 "Who is the action plan
 leader?" **Julie Furst-Bowe**

**UW-Stout
 University Priority
 Initiated Fall 2002**

Expected Completion:
 Ongoing

| University Priority | Priority Name-Leadership Development (AQIP Project) |
|--|--|
| One to two sentences summarizing the answer to the question: <i>"What solution are you proposing?"</i> | |
| Develop infrastructure, training and incentives to encourage involvement in systems of leadership at UW-Stout. | |
| Linkage to Strategic Plans <i>University of Wisconsin-Stout Strategic Plan</i> Goal 3: Promote excellence in teaching, research, scholarship and service | |

| Statement of the Issue: |
|---|
| One to two sentences summarizing the answer to the question: <i>"What issue are you trying to solve?"</i> |
| Currently there is a lack of interest in and incentives for leadership positions at UW-Stout that may be caused by a non-supportive climate for leadership. |
| Note: Academic Quality Improvement Project (AQIP) is a new model of accreditation by the North Central Association (NCA) Higher Learning Commission based on a model of continuous improvement. For more information, visit the website at www.AQIP.org . |

| Action Plan: | Responsible: | Timeline: |
|---|--|---|
| Write 3 – 5 high level steps needed to accomplish the priority statement above. <i>"What has to be done for this priority to succeed?"</i> | <i>"Who are the positions or people that will be responsible for each step?"</i> | <i>MUST be specific target completion date.</i> |
| Conduct surveys/focus groups to determine reasons for the lack of interest/involvement and to identify development opportunities -Faculty and Academic Staff Senates -Program Directors -Department Chairs -Unit Directors -Others not in leadership positions | Faculty Senate SAS HR Director Associate VC Deans | December 2002 |

| | | |
|---|---|------------------------|
| Clearly define job descriptions/expectations for program directors, department chairs; provide consistency in release time/stipends - Investigate rotating people through temporary leadership positions | Provost Associate VC Deans, Faculty Senate | May 2003 |
| Develop a leadership mentoring program | Associate VC Associate Deans | May 2003 |
| Provide leadership training opportunities | Associate VC Associate Deans VC ASLS | Beginning June 2003 |

Implication for Resources:

“What is needed for this priority to succeed?”
(Human, fiscal, physical, other)

- Resources needed to correct inequities in release time/stipends – colleges
- Travel funds to send individuals off campus for training or professional development
- Funds to bring trainers/facilitators to campus
- Graduate assistant or LTE (.50) to coordinate mentoring program and leadership activities
- Service and supply funds for resource materials, refreshment breaks, etc.
- Increase Professional Development Funding \$10,000

Key Measures of Performance:

Identify no more than six critical Measures of Performance when answering the question: *“What information will be collected to benchmark and measure the priority’s success?”*

- Number of employees enrolled in leadership training and mentoring activities

| Activity | 1999-00 | 2000-01 | 2001-02 | 2002-03 | 2003-04 |
|--|---------|---------|---------|---------|---------|
| Faculty Mentoring program | 18 | 18 | 16 | | |
| Academic Staff Mentoring program | N/A | N/A | N/A | N/A | 46 |
| Classified Staff Mentoring program | | | | | |
| WWHEL conference (leadership conference) | | | | | |
| EDGE program | | | 67 | 52 | 49 |
| Jeff Russell Leadership program | | | 28 | 28 | 20 |

- 14 employees attended CMI (Collegiate Management Institute) over the past 5 years.

- Participant evaluation of leadership training and mentoring activities

| Evaluation of EDGE program | | |
|-----------------------------------|-------------------|-------------------|
| | Semester 1 | Semester 2 |
| Visual | 4.1 | 3.9 |
| Handouts | 4.1 | 4.1 |
| Pace | 3.9 | 4.0 |
| Time of Day | 4.4 | 4.3 |
| Usefulness | 4.2 | 4.3 |
| Knowledgeable | 4.4 | 4.6 |
| Format | 4.2 | 4.3 |

on a 1-5 scale

| Leadership and Professional Development Program 2001-02 | |
|--|---|
| <i>Session topic</i> | <i>Information Presented was Worthwhile</i> |
| Self-management | 3.6 |
| The Only Constant is Change | 3.4 |
| Working Together Effectively | 3.4 |
| Communication and Personal Effectiveness | 3.6 |
| Why People Don't Get Along | 3.7 |
| Creating a Customer Centered Program | 3.6 |
| Decision Making and Problem Solving | 3.6 |
| Frontline Leadership | 3.5 |

on a 1-4 scale

- Number of employees in applying for leadership positions

| Year | Number of positions available | Total number of people who applied | Range in number of applicants per position | Percentage of positions with only 1 applicant |
|-------------|--------------------------------------|---|---|--|
| 2001-02 | 19 | 31 | 1-6 | 42% |
| 2002-03 | 25 | 46 | 1-11 | 60% |

- Satisfaction level of employees in these positions
- Effectiveness of individuals in these positions
- Turnover among individuals in these positions