Improve our student database to provide better customer service (billing, flexibility and calendar). What are faculty, staff and student expectations in the in the future? We will continue to pursue excellence in teaching, research and service.

Definition of “polytechnic”. Internationally, this word is associated with technical colleges; perhaps we need to examine the terminology.

Need to develop partnership with other stronger institutions (UW) and on campus.

Need to respond faster and reduce barriers to outreach efforts.

Need scholars here to research future of learning environment.

Be more inclusive and diverse.

Are we researching what the student of 2010 will look like? Should we lead that effort?

Examine K-12 as predictor.

Define “modifying calendar”: More flexible, less credit based.

Have you considered the effect of modifying the calendar on faculty contracts? Not yet.

Need more cross-disciplinary efforts to meet customer needs.

“Delivery teams”

Balance technology with face to face

How do we emphasize research and scholarly activity? We should support this and articulate how. Consider having the Faculty Senate examine this issue.

Examine how workload affects scholarly work.

Concern about how flattening the structure impacts faculty governance (elected chairs)

As chair release declines, more responsibility is transferred to faculty

Is the program director model changing? Trying to strengthen model.

Explain shift to customer instruction intent? All grad programs? How does laptop affect this?

Need a new model for synchronized technology

“Good practice” as a change agent vs. “technology” as a change agent

Technology facilitates change

Need to empower innovativeness while balancing continuity and change

Create environment that breaks down barriers to support faculty to foster innovation

How do we get out of silos? Units can provide governance but still need release time to do work; program cluster helps a lot

Maintain high ethical standards

Eliminate logistical barriers to collaboration between colleges

Is intent to have a greater variety of delivery systems for 1) a target audience or 2) a broader audience? (access vs. targeting)