UW-Stout
AQIP Process Improvement Action Plan

Category 7: Measuring Effectiveness (Meridith Wentz)

List "O" or "OO" from AQIP feedback report that you are responding to.	Action Plan:	Responsible:	Timeline:	Key Performance Metrics:
"What problem are you addressing"	*"What has to be in order to address this O or OO?"*	*"Who are the positions or people that will be responsible for the action plan?"*	*When should the action plan be completed? MUST be specific target completion date.*	*How will you know if this action plan is successful?*
While UW-Stout states that is has systematic processes and identifies responsible parties, the institution has an opportunity to clearly define how it selects, manages, and distributes data and performance information that support its programs and services	Review and enhance existing documentation for the planning process to ensure it adequately addresses how data and performance information are selected, managed and distributed.	BPA director		
Results data for key indicators and their targets could be provided in a matrix that aggregates information (bi-)annually, providing an overview of organizational strength and continuous improvement as well as identifying potential action projects	Modify figure 8-4 in the AQIP portfolio to address reviewer concerns.	BPA director		
In light of its collection and evaluation of comparative data, there may be an opportunity for UW-Stout to determine the relevance or validity of these metrics with a view to establishing causality	Conduct a validity study to identify which metrics are related statistically to the performance indicators. Use this information to make changes to the metrics reported on in AQIP.	ARC	Proposal by 10/10 Obtain approval and implement starting 1/11	Reduction in the number of metrics reported on in AQIP
UW-Stout has elements in place to ensure the	Develop and document an overarching	LIT		

integrity of its information systems and processes and may have a greater opportunity to develop an overarching approach to ensure its integrity.	approach to ensure data integrity.			
While UW-Stout is recognized as a leader in performance measurement both in and beyond the University of Wisconsin System, there is an opportunity to present supporting documentation of awards, performance leadership and peer recognition.	Identify awards to pursue related to our performance measurement system and submit at least one award application per year.			

NOTE: items with no due date are proposed to be implemented in later years

Use this space to list any "O" or "OO's" from the AQIP feedback report that you do not feel need to be addressed:

List "O" or "OO" from AQIP feedback report that you are not responding to.	Why do we not need to address this item?:
Results are not presented for designated data points: Internal surveys, external benchmarking studies such as the EDUCAUSE Core Survey and focus groups/listening sessions mentioned.	Some of these results data were provided in other sections and some were not included due to space limitations. The data are available, they would just need to be added to the portfolio.